

Winter (November 1 - April 30)	See	Residential	General Service	General Service
	Back		Less than 50 kW	Greater than 50 kW
Ele	ectricity - Stand	lard Supply Service (per kWh) *	:	
Time-of-use Rates - Regulated Price Plan (RPP)				
Off-peak Weekdays 7 p.m. – 7 a.m. All day Weekends and holidays	(1)	\$0.076	\$0.076	
Mid-peak Weekdays 11 a.m 5 p.m.	(1)	\$0.122	\$0.122	
On-peak Weekdays 7 a.m. – 11 a.m. and 5 p.m. – 7 p.m.	(1)	\$0.158	\$0.158	
Tiered Rates-Regulated Price Plan (RPP)				
First 1,000 kWh/month	(1)(4)	\$0.093		
Balance of kWh	(1)(4)	\$0.110		
First 750 kWh/month	(1)(4)		\$0.093	\$0.093
Balance of kWh	(1)(4)		\$0.110	\$0.110
Time-of-use Rates - Ultra-Low Overnight (ULO) (RPP)				
Ultra-Low Overnight Everyday 11:00 p.m 7:00 a.m.	(1)	\$0.028	\$0.028	
Weekend Off-Peak Weekends and holidays 7 a.m 11 p.m.	(1)	\$0.076	\$0.076	
Mid-peak Weekdays 7:00 am - 4:00 p.m. and 9:00 p.m 11:00 p.m.	(1)	\$0.122	\$0.122	
On-Peak Weekdays 4:00 p.m 9:00 p.m.	(1)	\$0.284	\$0.284	
Standard Supply Service (non-interval per kWh)	(1)			Weighted Average Hourly Price
Standard Supply Service (interval per kWh)	(1)			Hourly Market Price
	D	elivery Charges		
Monthly Service Charge		\$44.04	\$25.80	\$140.21
Distribution Charge (per kWh)		\$0.0032	\$0.0396	
Non-RPP Rate Rider (per kWh)		-\$0.0003	-\$0.0003	-\$0.0003
Transmission Network Charge (per kWh)	(1)	\$0.0094	\$0.0088	
Distribution Charge (per kW)	(5)			\$10.9579
Transmission Network Charge (per kW)	(2)(5)			\$3.5209
Transmission Network Charge (interval meter per kW)	(3)(5)			\$4.4281
	Re	gulatory Charges		
Standard Supply Service - Administration Charge		\$0.25	\$0.25	\$0.25
Wholesale Market Service Charge (per kWh)	(1)	\$0.0055	\$0.0055	\$0.0055

\*Standard Supply Service - Customers who have not signed contracts with energy retailers.

## NOTICE TO PUC ELECTRICITY CUSTOMERS

- 1. KWh consumption is adjusted upwards by the system total loss factor of 1.0462. For primary metered services the total loss factor is 1.0357. Loss factor adjustments are included in the delivery line on the bill for all customers.
- 2. For a non-interval meter, kW is the customer's peak demand at any time of the month.
- 3. For an interval meter, kW is the customer's peak demand occurring between 7AM and 7PM on weekdays excluding statutory holidays.
- 4. The price threshold for residential tiered rate consumers will change twice a year. The threshold is set at 1000 kWh per month during the winter season (November 1 to April 30) and 600 kWh per month during the summer season (May 1 to October 31). The price threshold for non-residential consumers will remain at 750 kWh per month for all seasons.
- 5. Billing Demand (kW) will be subject to an adjustment to 90% power factor.

Late Payment Charge - A late payment charge of 1.5% per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) shall be applied to any outstanding amount after the due date.

## GLOSSARY OF TERMS (Electric portion of your bill)

- **Electricity** This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.
- DeliveryThese are the costs of delivering electricity from generating stations across the Province to PUC Distribution Inc. then to your home or business. This<br/>includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems.<br/>A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount<br/>of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business\*.<br/>PUC Distribution Inc. collects this money and pays this amount directly to our suppliers.

\*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

- RegulatoryRegulatory charges are the cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include theChargescosts associated with funding Ministry of Energy conservation and renewable energy programs.
- GlobalThe Price of generation in Ontario is set by a competitive market. Certain generators receive payments through regulation or contractsAdjustmentthat differ from the market price. For those customers billed "Time of Use" or "Regulated Price Plan" rates, the Global Adjustment<br/>is factored into those rates and does not appear as a separate line item.
- Microfit Microfit customers will be paid for electricity generated at their OPA/IESO contracted rates a monthly charge of \$4.55 will apply. Generator